

Adding new Desktops to Remote PC static VDI host

- Parallels Remote Application Server

Symptom

If we navigate to RAS Console > Farm > VDI > Desktops, and see if we can add any Desktop without having any VDI template added, the Add button is going to be grayed out:

Cause

Remote PC static VDI Host differs from actual Hypervisor-based VDI solutions since it does not require any template VMs to work.

It is purposed primarily for adding the existing machines or machines that are going to be spun up in the nearest future.

Adding Desktops manually from Desktops tab can be performed only when there is a template to choose from.

Resolution

First, the machine should be added using **VDI Provider Properties**:

Once the machines are added, Desktops will automatically show up: