

How to limit users to only start applications from one machine at the time

• Parallels Remote Application Server

Symptoms

How to limit users to only start applications from one machine at the time?

Resolution

- 1. Configure Terminal Servers to accept only one session from the same user:
 - ♦ open Windows Registry on Terminal server
 - ♦ navigate to

HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\Terminal Server

- ♦ set value fSingleSessionPerUser to 1
- 2. Configure Parallels Remote Application Server > Load Balancing:
 - ♦ check Reconnect to disconnected sessions
 - ♦ uncheck **Reconnect sessions using client's IP address only** (otherwise new session will be created if user logins from another device)
 - ♦ check Limit user to one session per desktop
 - ♦ check **Disable Microsoft RD Connection Broker** (if Microsoft RD Connection Broker is configured, this option should be checked to prevent conflict between load balancers).

© 2024 Parallels International GmbH. All rights reserved. Parallels, the Parallels logo and Parallels Desktop are registered trademarks of Parallels International GmbH. All other product and company names and logos are the trademarks or registered trademarks of their respective owners.