



Unable to start published application on Mac client: Your remote desktop connection failed because the remote computer cannot be authenticated

- Parallels Remote Application Server

Symptoms

Unable to start published application on Mac client: **Your remote desktop connection failed because the remote computer cannot be authenticated:**

Cause

RDS server is using self-signed authentication certificate.

Resolution

Configure Parallels Client to accept self-signed certificate:

- in **Connection Properties** switch to **Authentication** tab and set **If authentication fails** option to **Connect**:

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