



Chrome OS Client can't connect via Gateway SSL mode. The connection was ended because of a network error

- Parallels Remote Application Server

Symptoms

Chrome OS Clients can't connect to the server using Gateway SSL Connection mode. The error occurs:

Cause

Misconfiguration.

Resolution

1. Open **gpedit.msc** applet.
2. Navigate to **Computer Configuration -> Administrative Templates -> Windows Components -> Remote Desktop Services -> Remote Desktop Session Host -> Security**.
3. Enable the **Require use of specific security layer for remote (RDP) connections** and select **RDP as Security Layer**.
4. Enable the **Set client connection encryption level** and set it to **Client Compatible**.
5. Disable **Require user authentication for remote connections by using Network Level Authentication** policy.