

How to recreate default RDP Listener.

- Parallels Remote Application Server

Symptoms

- Unable to start published application due to an error:
- At the same time, unable to connect to Terminal Server using native RDP (**mstsc.exe**):

Cause

Registry key corruption.

Resolution

To fix the problem RDP listener needs to be recreated on the affected Terminal Server.

1. Export the following registry key for safety:

`HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\Terminal Server\WinStations\RDP-Tcp`

2. Delete the following registry key:

`HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\Terminal Server\WinStations\RDP-Tcp`

3. Download attached registry file:

[RDP-Tcp.reg](#)

NOTE: If your OS is Windows Server 2012 R2, additional file will be required:

[RDP-Tcp2012.reg](#)

4. Double-click the **RDP-Tcp.reg** file and click on **Yes** apply registry changes. Do the same with **RDP-Tcp2012.reg** if required.