Published Java based applications behave erratically

- Parallels Remote Application Server 19.1
- Parallels Remote Application Server 18.3
- Parallels Remote Application Server 18.0
- Parallels Remote Application Server 18.1
- Parallels Remote Application Server 18.2
- Parallels Remote Application Server 19.0

Symptoms

When I apply **Font Smoothing** from the Client settings and publish Java-based applications via Parallels Remote Application Server, the Java content is not rendered correctly or sometimes does not load.

Resolution

Please follow the steps below:

- Disable Font Smoothing from the Client under **Connection Properties > Experience** tab.
- Alternatively, you can turn off the following settings from the **Advanced Settings** tab under **Connection Properties**:
    - **Use client System Colors**.
    - **Use client system settings (border size, fonts, etc)**.

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