

## How to set up printing from Windows VM using Mac OS compatible printers or Apple Bonjour

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition

## **RESOLUTION**

- 1. In Mac OS X, open **System Preferences > Sharing >** In **Services** enable the **Printer Sharing** service.
- 2. Go to **System Preferences > Printers & Scanners > Sharing** and make sure that your printer is enabled in the **Share these printers with other computers** list.
- 3. Make sure that your printer is able to print from the Mac side (print a test page).
- 4. Open virtual machine <u>configuration</u> > switch to **Hardware** tab > **Shared Printers** and make sure the "**Share Mac printers with [the name of the virtual machine]**" check-box is empty.
- 5. In Windows VM download and install Apple Bonjour for Windows
- 6. When Bonjour installation is complete, start Bonjour Printer Wizard on your Windows desktop.
- 7. Click **Next**. Select your printer from the Wizard's Shared Printers list and click **Next**.
- 8. You should select either **Generic/MS Publisher Color Printer** for your printer or your printer particular model if it's available in the list. Hit **Next**.
- 9. Click **Finish** and try printing any document using the Bonjour printer.

## **TROUBLESHOOTING**

If Bonjour printer doesn't work after completing Bonjour wizard, do the following:

- 1. Uninstall any native drivers for the printer from Windows you may have already installed.
- 2. Make sure you have selected Bonjour printer when issued print command. Windows may show you several printers available.

Please also check Firewall settings on the Mac side (**System Preferences > Security & Privacy > Firewall** tab) and turn off the Firewall.

## **ADDITIONAL INFORMATION**

- Apple Mac OS X Bonjour
- Bonjour Printing Specification
- Bonjour (software) from Wikipedia, the free encyclopedia

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