

## Agent not found - ErrorCode [0x03]

• Parallels Remote Application Server

## **Symptoms**

Cymptomo
Target verification of published application fails with error "Agent not found - ErrorCode [0x03]":
RDSH Agent state in RAS Console is "Verified":
When you try to check agent status from context menu, status "Agent did not reply, please install Agent." is
reported:

## Cause

RAS Console fails to connect to the RDS host on TCP/UDP port 30004.

## Resolution

Configure firewall to allow inbound TCP/UDP connections on port 30004. Other firewall requirements can be found in this KB article.

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