



Parallels Access system extensions are blocked on macOS 10.13 High Sierra

- Parallels Access

Symptoms

- When I start Parallels Access on macOS High Sierra I get the following warning:

System Extension Blocked. A program tried to load a new system extension signed by "Parallels International GmbH" and it was blocked. If you want to enable extensions from this developer, go to the Security & Privacy System Preferences pane.

Cause

macOS High Sierra 10.13 introduces a new feature that requires user approval before loading newly-installed third-party kernel extensions. Third-party kernel extensions (KEXTs) that were already present when upgrading to macOS High Sierra are granted automatic approval.

For more information please refer to the Apple's official tech note: [Technical Note TN2459](#).

Resolution

Open **System Preferences > Security & Privacy > General** > click **Allow** next to the corresponding message:

Why Parallels Access needs its own kernel extensions?

To deliver all Parallels Access features, such as capturing sound on a remote computer to transfer in to a mobile device, Game mode, etc., Parallels Access loads the following kernel extensions to macOS:

com.parallels.virtualsound.kext - Parallels Access Sound, creates a virtual audio driver that captures sound on remote computer and transfers it to connected mobile device. Also functions as a virtual driver for sending audio from mobile device's microphone into a remote computer.

com.parallels.virtualhid.kext — Creates a virtual driver for enabling Game Mode's virtual gaming controller feature.