

Unable to use SSO in Parallels Client

• Parallels Remote Application Server 19.1

Symptoms

SSO is enabled during initial connection configuration, however, when trying to launch a published item user is prompted for credentials.

SSO service is running.

Cause

Misconfiguration in Group Policies.

Resolution

- 1. On the **Publishing Agent** server go to **Run > gpedit.msc**
- 2. Navigate to Computer Configuration > Administrative Templates > System > Credentials Delegation.
- 3. Double-click the "Allow Delegating Default Credentials" policy.

4. Enable the policy and then click on the "Show" button to get to the server list.

5. Add "TERMSRV/ <your name="" server="">" to the server list. You can add one or more server names.</your>
5. Add TEXISIN 7/210df server names to the server list. Tod can add one of more server names.
6. Confirm the changes and min "anundate /femas" command in CMD
6. Confirm the changes and run "gpupdate /force" command in CMD.7. Verify that policy applied to Terminal Servers as well. If not - add it manually.
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