

## Cannot run FileVault 2 Disk Encryption report after upgrading SCCM to version 1702

• Parallels Device Management

## **Symptoms**

After upgrading SCCM to version 1702 it is no longer possible to run FileVault 2 Disk Encryption report.

## Cause

After upgrading SCCM to version 1702 there are two DataSources in Reporting Service.

## Resolution

In order to fix this behavior one should manually change DataSource which is used for **FileVault 2 Disk Encryption** report:

- Navigate to Monitoring Overview Reporting Reports
- Select FileVault 2 Disk Encryption report from the list of reports;
- Right click on the report and select **Edit** in opened context menu default web browser will be opened prompting for username and password;
- Provide administrator credentials;
- Application Run Security Warning dialog should pop up (if it's not opened at first time because of the error please repeat previous steps again from the beginning);
- Click **Run** in opened dialog to download and launch Report Builder application;
- Wait till Report Builder app will be downloaded and started;
- In opened FileVault 2 Disk Encryption Microsoft SQL Server Report Builder: expand Data Sources node in "Report Data" pane;
- Right click on "DataSource1" and click "Data Source Properties" in opened context menu;
- On General tab of opened Data Source Properties check which data source is selected. It should look like /ConfigMgr\_T15/ {39B693BB-524B-47DF-9FDB-9000C3118E82}
- Click **Browse...** button;
- In opened Select Data Source window **double click on /ConfigMgr\_/** and select another data source (should look like {5C6358F2-4BB6-4a1b-A16E-8D96795D8602})
- Click **Open** button -> "Select Data Source" window will close;
- Ensure that just added data source selected in "Data Source Properties" dialog and click **OK** "Data Source Properties" dialog will be closed;
- Click **Save** button;
- Run report again to verify that the issue is fixed.

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