



Published application is incorrectly mirrored on High Resolution Multi-Monitors setup

- Parallels Remote Application Server

Symptoms

- I have 2+ monitors on my workplace. Screen resolution is 2560x1440 or higher. Published applications displayed with artifacts.
- There is no issue while using published desktop, only published application affected.
- Issue is not present while using 1 monitor.

Cause

Group policy "**Limit maximum number of monitors per session**" is set to **1**.

Resolution

1. Change the the policy to allow more than one monitor in session or delete it.

More information about this GPO: [Configure Monitor Settings for a Remote Session](#)

2. Make sure that **DPI Aware** option is enabled in **Parallels Client > Tools > Options**

NOTE: All monitors must have the same DPI setting.

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