

# Application is not being installed on the target Mac after deployment

- Parallels Mac Management 6.1
- Parallels Device Management

## **Symptoms**

Application is not being installed on the target Mac after deployment

#### Cause

Incorrect configuration of maintenance windows. The nearest window starts in the future.

## Log

Switch logging level to TRACE level:

1. Download attached pma agent.log.zip and unpack it in the following directory on the Mac side

```
/Library/Logs/ (in the same directory where pma_agent.log is located).
```

- 2. Reboot Mac.
- 3. Create a new Application which is not installed on Mac.
- 4. Deploy it as a required application to replicate the issue.
- 5. Check /Library/Logs/pma\_agent.log

Following record will be found:

```
11-08 09:45:59.837 T [AppAssignmentsDispatcher] / AppManagerAgent:79:307/ Required application '{
```

### Resolution

Reconfigure SCCM Maintenance windows

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