

<u>Unable to configure Proxy. Unable to choose HTTP or HTTPS mode</u>

• Parallels Device Management

Symptoms

Unable to configure Parallels Mac Management Proxy.

No option to choose HTTP or HTTPS mode. All are grayed out.

```
06-07 12:38:27.492 D /pma_isv_proxy_config:21220:4008/ HTTP: MPs = 0, DPs = 1; HTTPS: MPs = 1, DPs = 0 06-07 12:38:27.492 D /pma_isv_proxy_config:21220:4008/ hasCA: 1, pkiMode: 0, http: 0 (There are no managed)
```

Cause

Management Point is configured in HTTPS mode while Distribution Point is configured in HTTP mode or vice verse.

Resolution

To configure Parallels Mac Management Proxy Management and Distribution Points should be configured in the same mode.

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