



Unable to synchronize Apple Software Updates for OS X

- Parallels Device Management

Symptoms

Unable to synchronize **Apple Software Updates** for **OS X**.

The following errors could be found in *wsus-publisher.log* file in **C:\Windows\Logs\pmm** folder:

```
16:57:29.4731|ERROR|1|Parallels.Pma.WsusPublisher.Actions.UpdatePublisher|Unable to publish product  
System.InvalidOperationException: Verification of file signature failed for file: \\LISC-SCCMQ02\Up
```

Cause

WSUS certificate is either corrupted or does not exist in **Trusted Root Certification Authorities** or **Trusted Publishers**.

Resolution

Verify that **WSUS** certificate is added to **Trusted Root Certification Authorities** or **Trusted Publishers**:

1. In the **Certificates** snap-in select **Trusted Root Certification Authorities** > right-click **Certificates** > **All Tasks** > **Import** and import the certificate you just exported.
2. In the **Certificates** snap-in select **Trusted Publishers** > right-click **Certificates** > **All Tasks** > **Import** and import the same certificate.