

## Unable to synchronize Apple Software Updates for OS X

Parallels Device Management

## **Symptoms**

Unable to synchronize **Apple Software Updates** for **OS X**.

The following errors could be found in wsus-publisher.log file in C:\Windows\Logs\pmm folder:

16:57:29.4731|ERROR|1|Parallels.Pma.WsusPublisher.Actions.UpdatePublisher|Unable to publish productions.InvalidOperationException: Verification of file signature failed for file: \\LISC-SCCMQ02\UpdatePublisher.Actions.UpdatePublisher|Unable to publish productions.UpdatePublisher|Unable to publisher|Unable to publishe

## Cause

WSUS certificate is either corrupted or does not exist in **Trusted Root Certification Authorities** or **Trusted Publishers**.

## Resolution

Verify that WSUS certificate is added to Trusted Root Certification Authorities or Trusted Publishers:

- 1. In the **Certificates** snap-in select **Trusted Root Certification Authorities** > right-click **Certificates** > **All Tasks** > **Import** and import the certificate you just exported.
- 2. In the **Certificates** snap-in select **Trusted Publishers** > right-click **Certificates** > **All Tasks** > **Import** and import the same certificate.

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