

## **Application is not deployed via Application Portal**

• Parallels Device Management

## Information

The article is related to **Application** deployment in **SCCM**.

Using this method applications can be installed automatically or manually. You can deploy the application as '**Required**' and the application would be installed automatically. If you deploy an application as '**Available**', the users will be able to install the application from **Application Portal**.

A user should be logged into a Mac so that applications that are deployed as '**Required**' could be installed on the Mac. The user should stay logged into the Mac till the end of the installation.

If a user is not logged on or logs off before the end of the installation, the installation will fail and you could find the following entries in the /Library/Logs/pma\_agent.log:

```
09-04 15:50:34.034 D /SoftwareInstaller:6977:c0f/ No suitable user agents for [PackageId = 'Content_...

09-04 15:50:34.034 D /AppManagerAgent:6977:c0f/ Software installer reported '11' status (INSTALL_F7
```

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