

Collecting SCCM debug logs

- Parallels Device Management

Symptoms

Collecting SCCM debug logs

Information

To enable SCCM debug log, please open Command Prompt under administrator account on SMS Provider server and execute the following queries:

```
reg add HKLM\SOFTWARE\Microsoft\CCM\Logging\debuglogging /f  
reg add HKLM\SOFTWARE\Microsoft\CCM\Logging\@Global /v LogLevel /t REG_DWORD /f /d 0
```

After required logs are collected, it's recommended to disable debug logging:

```
reg delete HKLM\SOFTWARE\Microsoft\CCM\Logging\debuglogging /f  
reg add HKLM\SOFTWARE\Microsoft\CCM\Logging\@Global /v LogLevel /t REG_DWORD /f /d 1
```
