

## How to limit users to only start applications from one machine at the time

• Parallels Remote Application Server

## **Symptoms**

How to limit users to only start applications from one machine at the time?

## Resolution

- 1. Configure Terminal Servers to accept only one session from the same user:
  - ♦ open Windows Registry on Terminal server
  - ♦ navigate to

HKEY\_LOCAL\_MACHINE\SYSTEM\CurrentControlSet\Control\Terminal Server

- ♦ set value fSingleSessionPerUser to 1
- 2. Configure Parallels Remote Application Server > Load Balancing:
  - ♦ check Reconnect to disconnected sessions
  - ♦ uncheck **Reconnect sessions using client's IP address only** (otherwise new session will be created if user logins from another device)
  - ♦ check Limit user to one session per desktop
  - ♦ check **Disable Microsoft RD Connection Broker** (if Microsoft RD Connection Broker is configured, this option should be checked to prevent conflict between load balancers).

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