



## How to prevent virtual machine from suspending?

- Parallels Remote Application Server
- Parallels Remote Application Server 14.1

### Symptoms

After 5 minutes after log off from published virtual desktop, virtual machine goes to suspend mode. How to prevent this from happening?

### Cause

Default connection timeout set for guest.

### Resolution

To restrict virtual machines from suspending change the default value:

1. Go to **RAS Console > Farm > VDI Hosts > Virtual Guests Settings**.
2. Click on **"Settings"** icon.
3. Expand and change the required options. For example, to leave virtual machine in running state, click on **If session disconnects** field, select **Keep Current State** and **Apply** the settings.

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