

<u>Unable to open Parallels RAS Console. Error: Could not connect to Site</u>

- Parallels Remote Application Server
- Parallels Remote Application Server 14.1

Symptoms

• After upgrade of **Remote Application Server** unable to open **Console**:

Resolution

Restart RAS Publishing Agent and RAS Redundancy services:

NOTE: If it doesn't help, reboot the server and check the issue.

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