

Unable to print from the Client. Error 0x00000006

- Parallels Remote Application Server 14.1
- Parallels Remote Application Server 14.0
- Parallels Remote Application Server 12.0

Symptoms

When trying to print from Client the following errors appears:

```
Error 0x00000006

Error 0xFFFFFFF

Error 0xFFFFFFF

Error 0xFFFFFFFF
```

There might be a pop-up as well:

Cause

Reconnection while printing operation. The following errors can be found in the Client Log:

```
[W 02/0000033] Wed Aug 31 14:15:22 2016 - [50025] - Internal Error [I 02/000003B] Wed Aug 31 14:15:22 2016 - Reconnecting attempt 1/10
```

Resolution

Update Parallels Client to v15 hotfix 5

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