

Configuration Manager Proxy errors. Unable to configure PMM database

• Parallels Device Management

Symptoms

I am receiving the errors when trying to configure the Configuration Manager Proxy during Parallels Mac Management setup:

Cause

not enough permissions to access the database.

Resolution

Add user, which runs CM Proxy configuration utility, to 'dbcreator' server roles.

Execute the following steps:

- 1. Run SQL Server Management Studio from Start -> All Programs -> Microsoft SQL Server 2008 R2.
- 2. Click **Connect** in **'Connect to Server'** (Server type = Database Engine, Server name = , Authentication = Windows Authentication).
- 3. Ensure that the user, which will configure CM Proxy, present in -> Databases -> Security -> Logins.
- 4. Right click on 'dbcreator' in -> Databases -> Security -> Server Roles and click Properties in opened context menu.
- 5. Click Add... for Server Role Membership.
- 6. Browse logins to choose user which will configure **CM Proxy**.
- 7. Select the 'login' and click **OK** in 'Browse' for 'Objects' dialog.
- 8. Click **OK** in 'Select Logins dialog'.
- 9. Click **OK** in **Server Role Properties** 'dbcreator' dialog.

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