

How can I find a third party product key purchased from the Parallels Online Store?

- Parallels Desktop
- Parallels Desktop for Mac Standard Edition

Issue

I lost/did not receive a license key for the software that was purchased at the Parallels Online Store. How can I retrieve it?

Resolution

Please click here to retrieve your key.

Please contact **Support** if:

- You made an error in your email address during the purchase;
- You do not know your order reference number for the purchase and cannot look up the order using link above.

Note: If you purchased the third party software from a reseller, please contact the reseller for assistance.

© 2024 Parallels International GmbH. All rights reserved. Parallels, the Parallels logo and Parallels Desktop are registered trademarks of Parallels International GmbH. All other product and company names and logos are the trademarks or registered trademarks of their respective owners.