

## Virtual Machine is not extended to the second display in Full Screen with 'Use all displays' option enabled

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Pro Edition 11

## **Symptoms**

Virtual machine's (Guest OS) screen area is not displayed on an external monitor after entering Full Screen mode with 'Use All Displays in Full screen' and 'Use Mac OS X Full screen' options enabled.

## Cause

Mac OS 10.9 Mavericks has introduced a new feature, "space per display", which is fully supported in Parallels Desktop 9 and above (starting from the revision 9.0.23136.932290).

## Resolution

There are two options to use multiple monitors in Parallels Desktop on Mac OS X:

1. Upgrade to Parallels Desktop 9 (9.0.23136.932290 and later) or above: Parallels Desktop menu -> Check for Updates...

or

2. Turn off the option "Displays have separate Spaces" in **System Preferences** -> **Mission Control**. Please note that this would affect all programs on Mac OS X.

