



How to make F9 - F12 function keys work natively in Windows virtual machine

- Parallels Desktop
- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition

Symptoms

When I press F9 - F12 keys in Windows virtual machine, none of Windows commands are made. Pressing these buttons triggers macOS actions such as Mission Control instead.

Resolution

- Allow Parallels Desktop to send the shortcuts to Windows virtual machine
 1. Find Parallels Desktop II logo on Mac menu bar > open **Preferences** > navigate to **Shortcuts** tab > set **Send macOS system shortcuts** option to **Always**.

You will be prompted to allow Parallels Desktop to have a control over accessibility features.

2. Click on **Open System Preferences** > make sure you unlocked and able to edit preferences.
3. Find and enable **Parallels Desktop** in the list of **Accessibility** tab.

- Disable the desired shortcuts for macOS side, so they could be sent to Parallels Desktop

Click on macOS logo on Mac menu bar > open **System Preferences** > **Keyboard** > **Shortcuts** > find the desired shortcuts (e.g. **Show Desktop** or **Show Dashboard** on **Mission Control** tab) and disable them.