

Error 41300: Failed to convert the virtual machine

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Pro Edition

Symptoms

I cannot convert my VMware virtual machine. Instead I get the following error message:

Error 41300: Failed to convert the virtual machine

Resolution

- Make sure VMware Fusion the virtual machine is not encrypted.
- Try to split and then "unsplit" the VMware Fusion virtual machine hard disk in your virtual machine settings before converting it to a Parallels Desktop virtual machine
- The VMware virtual machine file name may contain unsupported symbols, such as /, * or &. Rename the virtual machine and try to convert it again.
- Make sure your virtual machine is free of hard disk errors:

Run chkdsk (checkdisk) utility in your Windows virtual machine (following the instructions from the <u>KB115549</u>) to fix possible hard disk issues and try to convert it again.

• Make sure your Mac has enough hard disk space:

There should be at least twice as much free space on your destination hard disk as the size of your source virtual machine.

• Restart Parallels Desktop and try to restart the conversion.

If the steps above do not help, try to convert the virtual machine using the Terminal commands:

- Start the Terminal on your Mac (Finder -> Applications -> Utilities)
- Execute the following command and hit Return:

/Applications/Parallels\ Desktop.app/Contents/MacOS/prl_convert /<path to .vhd> --no-src-check -

Please note that instead of <path to .vhd>, you need to write down the actual path to your virtual machine .vhd file.

Example:

/Applications/Parallels\ Desktop.app/Contents/MacOS/prl_convert /Volumes/500gb\ 1/WIN-8.VHD --no-s:

Please note you can drag and drop your virtual machine's . vhd file to the Terminal instead of typing the file path manually.

2024 Parallels International GmbH. All rights reserved. Parallels, the Parallels logo and Parallels Deslistered trademarks of Parallels International GmbH. All other product and company names and logos lemarks or registered trademarks of their respective owners.	ktop are are the