

ERROR: Unable to save the configuration because it is invalid

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac App Store Edition
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition

Symptoms

Parallels Desktop displays the following error:

Unable to save the configuration because it is invalid.

Cause

This may happen if the MAC address in the virtual machine configuration is incorrect.

Resolution

- 1. Make sure your virtual machine is stopped;
- 2. Open your virtual machine <u>configuration</u>, go to **Hardware** tab -> **Network** > expand **Advanced Settings** drop-down menu:

